

LG&E Energy LLC 220 West Main Street (40202) P.O. Box 32030 Louisville, Kentucky 40232

February 14, 2005

Hand Delivery

Ms. Elizabeth O'Donnell Public Service Commission 211 Sower Boulevard P. O. Box 615 Frankfort, Kentucky 40601 REGENTO

FEB 1 4 2005

PUBLIC SERVICE COMMISSION

RE: Thelma Margaret Metts v. LG&E (Case No. 2005-00055)

Dear Ms. O'Donnell:

Please find enclosed and accept for filing the Answer of Louisville Gas and Electric Company ("LG&E") to the Commission's February 4, 2005 Order to Satisfy or Answer the formal complaint of Ms. Metts.

LG&E believes that the most likely scenario is that Ms. Metts' meter has been switched since she began service at her current address in 1990. LG&E desires to resolve this matter by satisfying the complaint made by Ms. Metts but has not yet been able to do so.

LG&E is requesting a meeting with Ms. Metts to discuss the matter and attempt to satisfy her complaint.

Please note that Ms. Metts has indicated in communications with LG&E that Mr. Nutgrass does not represent her in this matter.

LG&E will continue to keep the Commission informed of its efforts to satisfy the complaint of Ms. Metts.

Sincerely,

John Wolfram

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Manager, Regulatory Affairs

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COMMONWEALTH OF KENTUCKY

FIRST 4 2005 PUBLIC SERVICE COMMISSION

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CASE NO. 2005-00055

ANSWER OF LOUISVILLE GAS AND ELECTRIC COMPANY

In accordance with the Kentucky Public Service Commission's ("Commission") Order of February 4, 2005, in the above-captioned proceeding, Louisville Gas and Electric Company ("LG&E") respectfully submits this Answer to the Complaint of Thelma Margaret Metts ("Ms. Metts") filed on January 31, 2005. In support of its Answer, and in response to the specific averments contained in Ms. Metts' Complaint, LG&E states as follows:

- 1. LG&E admits the allegations contained in paragraphs (a) and (b) of the Complaint.
- 2. With respect to the allegations contained in paragraph (c) of the Complaint, LG&E is without sufficient information and knowledge to fully admit or deny all allegations in this paragraph and therefore denies the same.
- 3. Without waving any of its legal defenses, LG&E states that it desires to promptly satisfy the complaint of Ms. Metts and has offered to do so. To date, however, Ms. Metts has declined the offers. LG&E is requesting a meeting with Ms. Metts to discuss her complaint and how LG&E can satisfy it.

WHEREFORE, for all of the reasons set forth above, Louisville Gas and Electric Company respectfully requests:

- (1) That LG&E be afforded a reasonable opportunity to continue to attempt to satisfy the complaint of Ms. Metts and to report to the Commission on the status thereof every two weeks until resolved; and
- (2) that LG&E be afforded any and all other relief to which it may be entitled.

 Dated: February 14, 2005

Respectfully submitted,

Elizabeth L. Cocanougher Senior Regulatory Counsel

Louisville Gas and Electric Company

220 West Main Street Post Office Box 32010

Louisville, Kentucky 40232

Telephone: (502) 627-4850

Counsel for Louisville Gas and Electric Company

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following persons on the 14th day of February 2005, U.S. mail, postage prepaid:

Thelma Margaret Metts 3721 Bardstown Road, Apt. #211 Louisville, Kentucky 40218

Counsel for Louisville Gas and

Electric Company